

# Veeam Service Offerings

## Delivered by Xtravirt Professional & Managed Services

Xtravirt is a member of the Veeam Cloud & Service Provider program and the Veeam Value-Added Reseller program with certified architects and engineers as well as over 15 years' IT delivery experience. Trusted by private and public sector organisations across the UK, we deliver specialist professional services and flexible managed services for Veeam and VMware environments.

Supporting engagements from major programs of cloud transformation to routine health checks, Xtravirt's comprehensive portfolio of consultancy, support and managed services is designed to meet the needs of any Veeam customer.



### Assured Adoption

Confidence of best practice deployment and operation



### Risk Management

Validate ability to meet restore and business continuity objectives



### Benefit Realisation

Ensure efficient use of infrastructure and storage investment



### Operating Model

Enhance internal capability with flexible managed services



### Improve Governance

Strengthen controls to manage ongoing service delivery and risk



Enterprise delivery of cloud and on-premise backup, business continuity, data security and archiving solutions

## Expert led project engagements

### Veeam Deployment

- ◆ Structured engagement aligned to individual customer requirements
- ◆ Solutions designed to meet policy and regulatory requirements
- ◆ Obtain full benefit of extended Veeam functionality

### Upgrading to Veeam Data Platform

- ◆ Structured approach ensuring business continuity
- ◆ Update configuration to benefit from enhanced Veeam features
- ◆ Assess strategic benefits of long-term archiving to cloud

## Flexible one-off engagements

### Veeam Health Check

- ◆ Validate Veeam installation against best-practice guidelines
- ◆ Assess performance, storage, archiving and restore capabilities
- ◆ Documented recommendations for optimised backup effectiveness

### Business Continuity Assessment

- ◆ Strategic review of configured services against organisational business continuity objectives
- ◆ Identify gaps and options for corrective action where required



A new generation of managed services providing flexible lifecycle support for Veeam customers

## Managed offerings

### Managed Backup

- ◆ End-to-end solution to monitor, manage and optimise IT infrastructure
- ◆ Managed protection with Veeam Backup and Replication alongside Veeam One for reporting and alerting

## Flexible ad-hoc support

### Escalated Support

- ◆ Expert assistance for the unplanned or unexpected
- ◆ Rapid access to specialist support following a major incident, disaster event or when a key person dependency is unavailable

### Veeam Patch Management

- ◆ Experienced engineers providing scheduled or ad-hoc assistance
- ◆ Ensure ongoing compliance with policy or regulatory requirements

For more information on our Veeam services, contact Xtravirt today.

Email us today